



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

SECTION  
#4  
\$

Docket No. 8598

Application of:

BOLAND, K.

Serial No. 09/735,835

Filed: December 13, 2000

For: **INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS**

Assistant Commissioner for Patents  
Washington, D.C. 20231

**REQUEST FOR EXTENSION OF TIME**

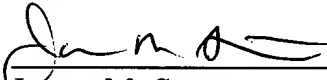
Sir:

With reference to the above-entitled application, and pursuant to 37 CFR 1.136(a), Applicant(s) hereby respectfully petitions the Commissioner of Patents and Trademarks to extend the time for response to the Official Action dated February 5, 2001, for four months from April 5, 2001 to August 5, 2001.

Please charge the fee for this Petition to the account of NCR Corporation,  
Deposit Account No. 50-1673.

08/09/2001 BNGUYEN1 00000004 501673 09735835  
02 FC:118 1390.00 CH

Respectfully submitted,

  
James M. Stover  
Attorney for Applicants  
Reg. No. 32,759

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**CERTIFICATION OF MAILING UNDER 37 CFR 1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on 8-2-2001.

By: Sallie Spicer  
Name: Sallie Spicer